



CENTENE[®]
Corporation

Your Partner in Foster Care

Managed care is an effective solution in ensuring children in foster care receive timely and appropriate services to address developmental, physical, and behavioral health needs.

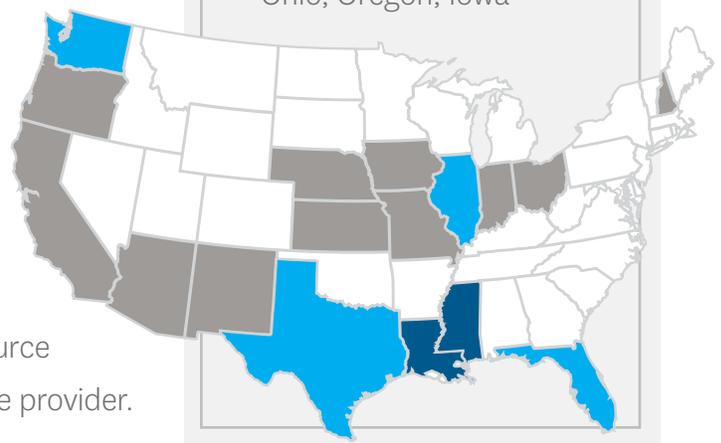
As a managed care organization (MCO) with over 30 years of experience in the Medicaid industry, Centene is the largest provider of managed care services to children in foster care. We are committed to working with you to find the best solutions in providing quality care.

KNOW YOUR OPTIONS WITH MANAGED CARE

When looking for a managed care partner to provide the best possible care for those in the foster care system, it is important to understand the available options. States can contract with an MCO as a sole source provider, a preferred source provider, or a multi-source provider.

Centene provides managed care for **150,000** children in foster care in **17 STATES**

- **Sole Source**—Florida, Texas, Washington, Illinois
- **Preferred MCO**—Mississippi, Louisiana
- **Multiple MCOs**—Arizona, California, Indiana, Kansas, Missouri, Nebraska, New Hampshire, New Mexico, Ohio, Oregon, Iowa



RECOMMENDED

Sole Source

Sole Source offers a number of benefits for children in foster care, as well as their caregivers and healthcare providers. These benefits include:

- Health information gathered over time is used to ensure appropriate treatment, which leads to improved healthcare outcomes.
- Foster Parents, Caregivers, and Case Workers can work seamlessly with one MCO partner to identify providers and gain access to needed medical appointments.
- The partnership between the MCO and the state Child Welfare and Medicaid leadership can advance policies and develop systematic changes that lead to improvements for the child welfare community as a whole.



Preferred MCO

In this option, a state chooses a single MCO to serve the children without a competitive bid process.

- Many of the benefits achieved through the sole source option apply to the preferred MCO option in terms of tracking health history and the partnership between the MCO and the state Child Welfare and Medicaid agencies.
- Typically, this does not involve a separate contract for the MCO. Any deliverables or specialized approaches to serving youth in foster care must be included in the Medicaid base contract with the MCO.

Multi-Source Contract

Under this option, a state must determine who will choose the MCO for the child. Auto-assignment is done through the algorithm established for the entire Medicaid population.

- Foster Parents and Caregivers caring for multiple children will need to coordinate with multiple MCOs to access care for the children.
- The state Child Welfare agency must coordinate with multiple MCOs with varying policies and business practices.
- If children move from one MCO to another, it becomes difficult to track their healthcare history over time.
- It is very difficult to examine healthcare outcomes for the population as a whole when relying on multiple MCOs with varied data tracking systems.

